

# HB Healthcare Business Review

ISSN 2836-7030

Healthcarebusinessreview.com

**PRIMARY  
CARE  
EDITION**



## DR. PEDRO YLISASTIGUI, MD

*COMPREHENSIVE CARE WITH  
COMPASSION*

\$15



# HB Healthcare Business Review

HEALTHCAREBUSINESSREVIEW.COM  
ISSN 2836-7030

**PRIMARY CARE**  
EDITION



AWARDED BY  
**HEALTHCARE**  
**BUSINESS REVIEW**



## DR. PEDRO YLISASTIGUI, MD



*The annual listing of 5 companies in Florida that are at the forefront of providing Primary Care services and impacting the marketplace*



# COVER STORY

## DR. PEDRO YLISASTIGUI, MD

**HB** Healthcare  
Business  
Review  
**TOP 5**  
**PRIMARY CARE**  
SERVICES PROVIDERS IN FLORIDA - 2023

### COMPREHENSIVE CARE WITH COMPASSION

By Alex D'souza

**D**r. Pedro Ylisastigui has encountered many patients throughout his career, but when he first met Yvonne Montgomery, he knew he was in for a challenging case. At 75 years old, she had a substantial medical history and an extensive regimen of prescribed medications.

A skeptical and demanding person, Montgomery wanted her treatment to remain unchanged.

"She contested every referral and every new test," says Dr. Ylisastigui. However, he compassionately provided her with the best care possible.

Recently, Montgomery told him about an incident that left her deeply hurt. An acquaintance questioned her choice of doctor, referring to Dr. Ylisastigui as a 'welfare doctor.' Having experienced first-hand the impressive work the staff does, and how she is treated and cared for at Dr. Ylisastigui's, Montgomery could not hold back at the comment and said, "He is not a welfare doctor; he is a 'fine' doctor!"

As Dr. Ylisastigui listened to her story, he couldn't help but feel a mix of emotions.

"I always thought of myself as a good doctor, and although I understood the differences between 'fine' and 'good,' I never felt them. But when she was telling me the story, in the intimacy of the exam room, as I looked into her eyes and at her







**OUR COMMITMENT LIES IN CONFRONTING THESE CHALLENGES HEAD-ON, CONTINUOUSLY ADAPTING TO CATER TO EVOLVING PATIENT NEEDS, AND DELIVERING COMPREHENSIVE CARE THAT CONSISTENTLY SURPASSES EXPECTATIONS**

genuine care has been the driving force behind the growth of his practice, not any marketing strategy.

**Value. Quality. Performance.**

Dr. Ylisastigui's practice reflects the principles this seasoned medical professional has been exhibiting for years. It specializes in managing complex medical conditions and providing comprehensive primary care services to patients.

Recognizing the importance of value, quality, and performance, the practice never fails to embrace the changes in the healthcare industry to meet and exceed patient expectations and challenges.



facial expression and her smile, I felt gratefulness; I felt thankfulness. I felt diminished by the memories of 30 years of practicing medicine and the faces of countless patients that came rushing back when that word opened the gates," says Dr. Ylisastigui.

Many of Dr. Ylisastigui's patients consider him a healer who understands the intricate art of medicine and the language of the human heart. His journey is a testament to the power of empathy, perseverance, and the beauty of embracing the diverse tapestry of life that his patients bring. People feel seen, heard, and valued in his presence—a gift only a great doctor could bestow. This commitment to

One common challenge is the difficulty in securing prompt doctor appointments caused by a significant surge in population. In response, Dr. Ylisastigui sets aside a few daily slots to accommodate patients requiring immediate attention. His scheduling team diligently strives to identify available openings for patients seeking appointments to offer timely access to care and minimize waiting periods.

"Our commitment lies in confronting these challenges head-on, continuously adapting to cater to evolving patient needs, and delivering comprehensive care that consistently surpasses expectations," says Dr. Ylisastigui.

When necessary, the practice advocates on behalf of patients by presenting their cases to specialists to enhance their access to specialized care. Its referral network extends beyond its immediate vicinity, including locations such as Naples and Port Charlotte, as well as university centers in Tampa and Miami.

One of the factors that contribute to the practice's ability to deliver exceptional care is its highly skilled and dedicated professionals. Dr. Ylisastigui has carefully assembled a team of professionals who share the practice's passion for excellence and patient-centric care. It strives to foster an environment that encourages active participation and supports professional growth.

Apart from the team's collective expertise, Dr. Ylisastigui's background in clinical pharmacology and internal medicine equips his staff with the knowledge and skills to address the needs of more complex patient cases.

**Ensuring Continuity in Healthcare Journeys**

With core expertise in primary care, disease, and therapy management, and comprehensive care coordination, Dr. Ylisastigui's practice optimally allocates resources for the utmost benefit of patients.

The foundation of the practice is set on careful assessment and monitoring, enabling the timely adjustment of medications and treatment plans. Its comprehensive approach ensures patients receive care tailored to their conditions.

It understands the importance of coordinating care, referrals, medical records, prescriptions, and clinical results. By overseeing and streamlining these components, it ensures continuity and efficiency in the healthcare journeys of patients. This plays a vital role in managing long-term health goals instead of just addressing immediate concerns.

The practice has recently incorporated a chronic care management program, building on its passion for primary care. This program emphasizes proactive management, education, and support to enhance the quality of life for individuals living with chronic diseases. Along with general health exams, the practice offers specialized physicals for sports participation, school requirements, and occupational health purposes.

These physicals serve as valuable points of contact with the community, allowing them to engage with individuals beyond their regular patient base and providing them with necessary assessments and certifications.

**Continuously Adapting to Meet Evolving Needs**

The evolving landscape of healthcare reimbursement and operational costs has prompted Dr. Ylisastigui's practice to reevaluate its approach whenever necessary. It refers patients to specialized facilities for procedures like EKGs, X-rays, and Ultrasound. This ensures they benefit from the best quality and cost-effective diagnostic imaging services.

"We approach each situation as it arises and strive to find solutions that prioritize the satisfaction and well-being of our patients," says Dr. Ylisastigui. "We are continuously adapting to meet their evolving needs and providing comprehensive care that exceeds expectations."



**I ALWAYS THOUGHT OF MYSELF AS A GOOD DOCTOR, AND ALTHOUGH I UNDERSTOOD THE DIFFERENCES BETWEEN 'FINE' AND 'GOOD,' I NEVER FELT THEM. BUT WHEN SHE WAS TELLING ME THE STORY, IN THE INTIMACY OF THE EXAM ROOM, AS I LOOKED INTO HER EYES AND AT HER FACIAL EXPRESSION AND HER SMILE, I FELT GRATEFULNESS; I FELT THANKFULNESS**

Recognizing the influence of predecessors and the support of loved ones is integral to Dr. Ylisastigui's practice. The practice acknowledges the guidance and inspiration from parents, professors, spouses, and children. The support has shaped them as individuals and professionals, instilling the values of embracing life, liberty, and the pursuit of happiness. This foundation is crucial to Dr. Ylisastigui's practice's mission to serve patients with excellence and integrity. **HB**